

BILLING AND PAYMENT OF UTILITIES



Utility bills are sent at the end of every other month (August, October, December, February, April, June).

Second notices will no longer be sent.

If you do not receive your bill by the end of the billing month, it is your responsibility to contact Town Hall.

You may also have your bill e-mailed to you. Please call Town Hall if you would like to sign up for this program.

Payment is due within 30 days of the billing date. The Town is not responsible for any delivery delays by the post office.

Any account not paid within 30 days will have a 10% late fee added to their account.

If the bill is not paid in full by 8:30 AM on cutoff day, the service will be disconnected, and a \$50 disconnect fee will be charged. The balance, plus fees, must be paid in full before service will be restored.

Bills are payable via cash, check, or money order. If you are paying via electronic bill pay through your bank, or sending a check, please be sure to allow extra mailing time. Credit cards will be accepted in office or online after November 1, 2016 for a service fee.

The Town also offers an Automatic Bank Draft program for property owners, where you can have your payment drafted directly out of your checking account. The enrollment form for this program can be found at <http://towb.org/DocumentCenter/View/1132>

Bills may also be paid in person at Town Hall, M-F, 8:00 AM - 5:00 PM. There is also an after hours payment drop-box located directly in front of Town Hall.

Insert address here

321 Causeway Drive
Wrightsville Beach NC 28480

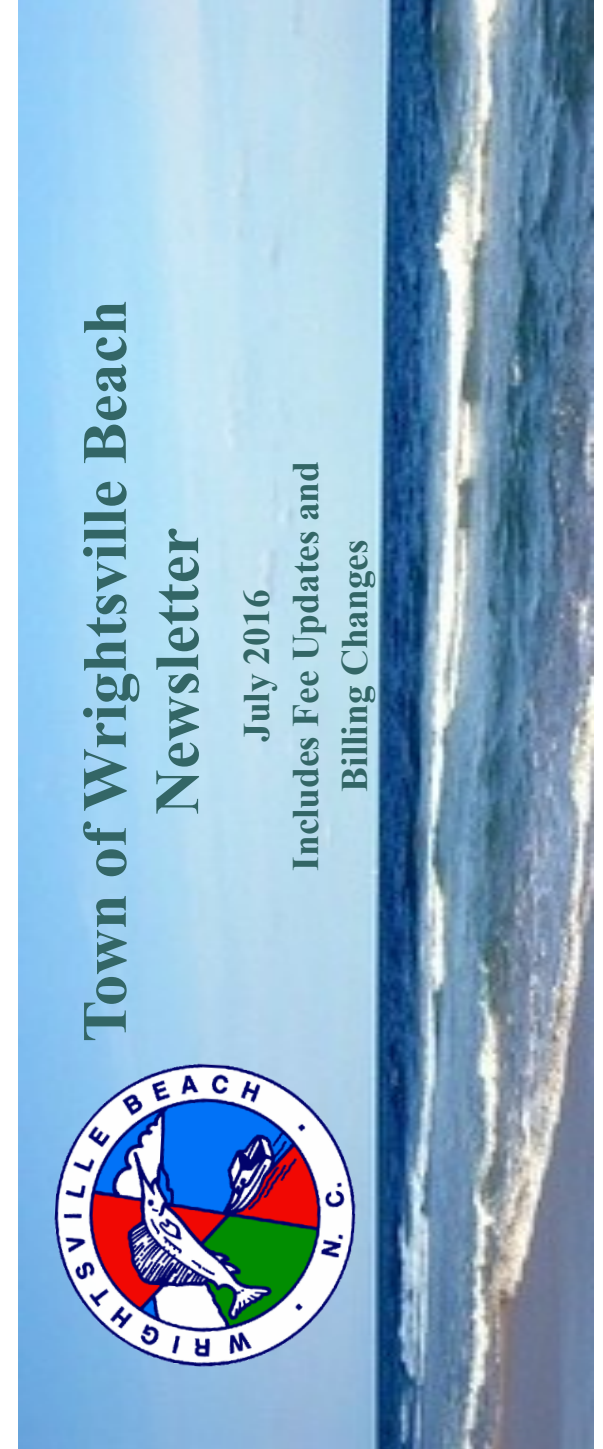
Town of Wrightsville Beach



Town of Wrightsville Beach Newsletter

July 2016

Includes Fee Updates and
Billing Changes



WATER & SEWER

Billing for water and sewer include both a maintenance fee based on meter size and usage charge based on meter use .

Service	Prior to July 1, 2016	Effective July 1, 2016
Essential Water	\$1.52 per 100 cubic feet	\$1.52 per 100 cubic feet
Non- Essential Water	\$2.40 per 100 cubic feet (0-4,000 cubic feet)	\$2.40 per 100 cubic feet (0-4,000 cubic feet)
	\$3.20 per 100 cubic feet (>4,000-10,000 cubic feet)	\$3.20 per 100 cubic feet (>4,000-10,000 cubic feet)
	\$5.00 per 100 cubic feet (>10,000 cubic feet)	\$5.00 per 100 cubic feet (>10,000 cubic feet)
Sewer	\$2.65 per 100 cubic feet	\$2.65 per 100 cubic feet
Jetting pilings	\$25.00 per piling	\$25.00 per piling
Bulk water	\$2.40 per 100 cubic feet with a minimum \$25 charge	\$2.40 per 100 cubic feet with a minimum \$25 charge
Maintenance Fee for 3/4" and 1" Essential Water Meters	\$11.00 per month	\$16.00 per month
Maintenance Fee Sewer	\$20.00 per month	\$25.00 per month
Maintenance fee for Non-Essential Water Meters	\$7.00 per month	\$8.00 per month

SPECIAL CHARGES

Meter testing - \$25

if meter is not found to be within AWWA standards.

Water cut on/off - \$30 each

during working hours.

Water cut on/off - \$50 each

after hours, weekends, holidays.

Read meter request - \$10 each



For information on tap fees, impact fees, and maintenance charges, call Public Works Department 910-256-7935 or find Schedule of Rates/Fees on the town website @

www.townofwrightsvillebeach.com. Look under Departments/ Public Works/Water & Sewer.

The Town of Wrightsville Beach Water and Sewer Department operates 24 hours per day, 7 days per week with a crew of 8 full time personnel. Regular working hours are from 6:45 a.m. to 3:45 p.m. On-call personnel will receive emergency service calls after 3:45 p.m. After hours fees are applicable.

RECYCLING & SANITATION

The Town has exclusive right and privilege of disposal service within the town. The recycling center is located at 321 Causeway Drive, near Town Hall. It is open 24/7 for your convenience, and is maintained by New Hanover County. You may recycle the following items:

- Aluminum Cans
- Cardboard (please break down all boxes)
- Glass
- Mixed Paper
- Newspaper
- Plastic # 1 through # 7 (no plastic bags or Styrofoam)

For alternative disposal options, please visit
<http://recycling.nhcgov.com/services/disposal-options/>

Service	Prior to July 1, 2016	Effective July 1, 2016
Residential Rollout Curbside Container	\$22.50 per cart/per dwelling unit/month	\$22.50 per cart/per dwelling unit/month
Rollback Fee for Carts in Violation	\$15.00 per cart per incident	\$15.00 per cart per incident
New Cart Service	\$65.00 per cart	\$65.00 per cart
Cart Replacement (loss/fire/damage)	\$65.00 per cart	\$65.00 per cart
Lot Cleaning/Clearing	Actual costs	Actual costs
Carts for Special Events	\$25.00 per cart per pickup	\$25.00 per cart per pickup
Surcharge for Building Materials	\$25.00 per cu. yd.	\$25.00 per cu. yd.
Clean Vegetative Debris	\$25.00 up to 2 cu. yd.	\$25.00 up to 2 cu. yd.
	\$10.00 per cu. yd. after 2 cu. yd.	\$10.00 per cu. yd. after 2 cu. yd.
Appliances	\$25.00 per appliance	\$25.00 per appliance
Furniture	\$15.00 per item	\$15.00 per item
Miscellaneous	\$25.00 per cu. yd. minimum	\$25.00 per cu. yd. minimum
*cu. yd. - cubic yard (3ft x 3ft)		

THERE IS NO LEGAL OR ACTIVE LANDFILL OR DUMP SITE IN WRIGHTSVILLE BEACH

Do not bring vegetative or discard items to any Town locations for disposal. For disposal, call Public Works Department at 910-256-7935 or go to the town website at <http://towb.org/168/Public-Works> for a work order request form. Fill it out and submit.

TRASH CARTS

Town ordinances require a minimum of one trash cart per dwelling unit. Additional carts may be requested at an additional fee. Once delivered, the trash carts become the responsibility of the property owner. Lost carts or carts damaged through neglect are replaced at a cost of \$65 per cart to the owner. Carts damaged through normal wear and tear are replaced at no charge.

Trash carts should be put out for collection *before 7:00 am* on the day of collection and they must be brought back to the side of the house on the evening of collection.



Trash collection days are

Monday & Thursday: On the south end of the beach (from Johnnie Mercer's Pier to the southern inlet). This includes S. Lumina to and including Jack Parker Blvd., all adjoining streets, Waynick Blvd., Greensboro St. to and including Stone St.

Tuesday & Friday: On the north end of the beach (from Johnnie Mercer's Pier to Shell Island Resort). This also includes N. Lumina Ave. to and including Salisbury St., Parmele Blvd., and Harbor Island.

PROHIBITED ITEMS

The Town of Wrightsville Beach Public Works can not pick the following items up due to State or County legislation banning them from the sanitary landfill:

mercury thermostats and thermometers

CFL bulbs

batteries

solvents that are labeled

pesticides, herbicides, fertilizers

household cleaners

aerosols

acids

caustic materials (drain cleaners, lye, Borax)

cooking oils and motor oils and filters

fuels

antifreeze

paint

Items such as appliances, furniture, miscellaneous household, and yard debris are collected at additional charge and by request only. See Fee Schedule for charge. Items are to be placed within 3 feet of the curb or the edge of streets having no curbing. Requests can be made by calling 910-256-7935 or log on to the Town website at www.townofwrightsvillebeach.com and fill out the **work request form** that can be found under "Forms" or at the bottom of the Public Works page.